

Setup & Troubleshooting Guide – X-Lite

Overview:

Information shown here provides resources and configuration details for X-Lite Softphone.

Links:

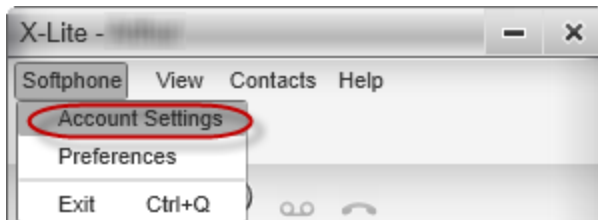
Official X-Lite Webpage:

<http://www.counterpath.com/x-lite.html>

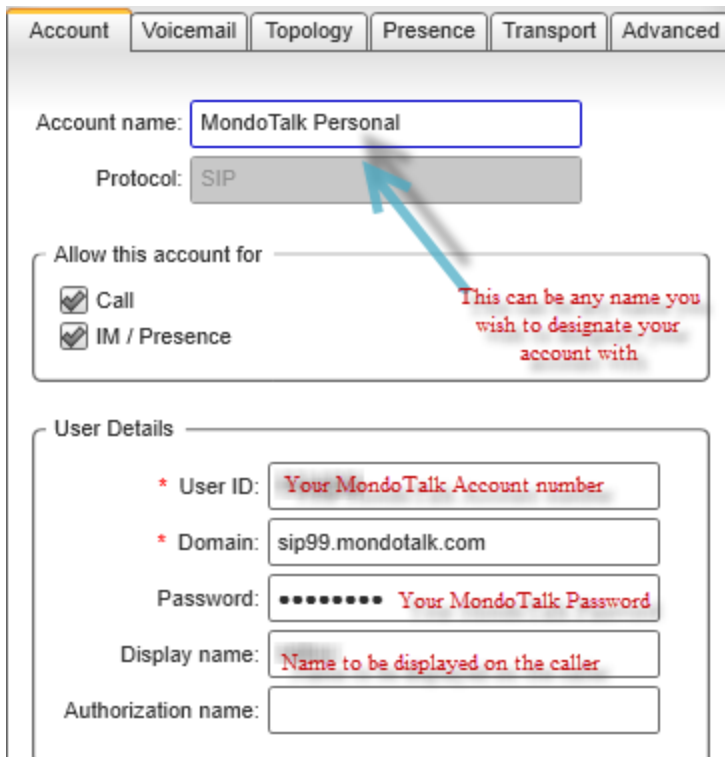
Setup (Windows OS):

1) Install X-Lite then run the software.

2) Skip the setup wizard and proceed to do manual setup by clicking the **Softphone -> Account Settings**



3) On the Account tab, enter your account information under '**User Details**'.

A screenshot of the X-Lite Account Settings dialog box. The 'Account' tab is selected. The 'Account name' field contains 'MondoTalk Personal'. The 'Protocol' is set to 'SIP'. There are checkboxes for 'Call' and 'IM / Presence', both of which are checked. A red arrow points from a note to the 'Account name' field. The note reads: 'This can be any name you wish to designate your account with'. The 'User Details' section contains the following fields: '* User ID: Your MondoTalk Account number', '* Domain: sip99.mondotalk.com', 'Password: Your MondoTalk Password', 'Display name: Name to be displayed on the caller', and 'Authorization name:'.

Account name: MondoTalk Personal

Protocol: SIP

Allow this account for

Call

IM / Presence

This can be any name you wish to designate your account with

User Details

* User ID: Your MondoTalk Account number

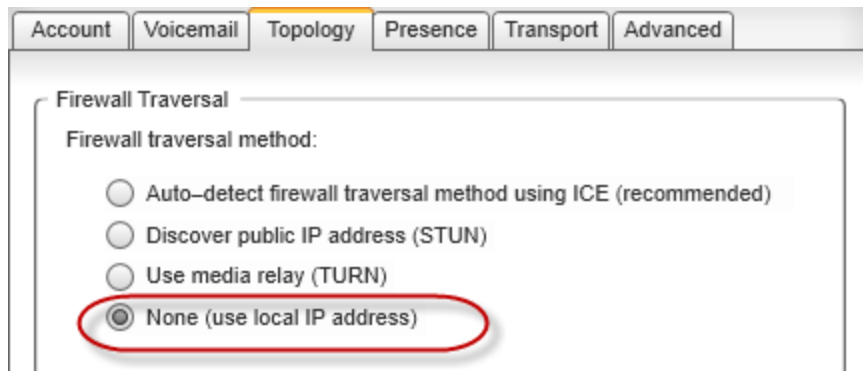
* Domain: sip99.mondotalk.com

Password: Your MondoTalk Password

Display name: Name to be displayed on the caller

Authorization name:

4) On the Topology tab, set the **Firewall Traversal Method** to **None**. Leave the other options as is.



6) On the Transport Tab, set the Signaling Transport to **UDP**. Click OK



7) Once account details are set correctly, you will see a brief message saying **'Account enabled. The phone is ready to use'**.

